



Thank you for supporting the Center for Adult Jewish Learning and TILLI! We understand that plans change, and we aim to accommodate requests for refunds while ensuring our programs run smoothly.

1. Refund Requests - Study Groups

- **Refunds should be requested in written form via email at tilli@tisrael.org.**
- **Full Refund:** Requests received at least [14 days] prior to the start of the program are eligible for a full refund.
- **Partial Refund:** Requests received within [7-13 days] prior to the program's start date are eligible for a [50% refund].
- **No Refund:** Unfortunately, we are unable to offer refunds for requests received less than [7 days] prior to the start date.
- **Note:** If your refund is processed within three months you will be refunded by your original payment method. If your refund is processed after three months, you will receive a check. The refund will appear back on your card in 5-7 business days, if applicable.
- We cannot offer a partial refund if a morning or afternoon study group is dropped, or if the participant chooses not to participate in the morning or afternoon.
- We cannot offer a partial refund if the participant is unable to attend all study group sessions.
- TILLI fees are the same whether a participant takes one or two study groups.

2. Refund Requests - Trips

- Because of the nature of purchasing tickets for our trips, we can not offer a refund after the deadline to register for a trip.

3. Program Cancellations by Temple Israel

- If a program is canceled due to low enrollment or other unforeseen circumstances, registrants will receive a full refund or may choose to transfer their registration to another program of equal value.

4. Transfers

- In lieu of a refund, registrants may transfer their registration to another program if space allows at the discretion of TI. Transfer requests must be submitted at least [7 days] prior to the program start date.

5. Scholarships

- Scholarships are always available upon request.

Thank you for your understanding and support. If you have questions, please contact us at tilli@tisrael.org or 617-566-3960.